

**Region Wide Employer Responses
Citrus Levy Marion Regional Workforce Development Board August, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Average
Survey Count :0											

**Region Wide Participant Responses
Citrus Levy Marion Regional Workforce Development Board August, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	5	9	8	5	8	9	7	10	7	10	10		8
	8	8	8	8	8	8	8		8	8	8		8
	9	9	9									Iris did a good job of keeping me on task and staying on target.	9
	10	10	10										10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	7									9.25
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	8	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10	Keep up the great work, I had a great experience with the workforce board	10
	10	9	9	10	8	10	10	10	10	10	10	The only part I was really disappointed in was that the excel and office and powerpoint classes were unavailable because they had no one to teach them	9.64
	10	10	9	10	10	9	10	10	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10

	10	10	10										10
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	8	8	8	8		8	8	6		7.8
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	9	9	9										9
	10	10	10										10
	10	10	10										10
	10	10	10										10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
Average	9.63	9.73	9.67	9.48	9.64	9.73	9.68	9.9	9.68	9.82	9.73		9.68
Survey Count :30													

**Region Wide Applicant Responses
Citrus Levy Marion Regional Workforce Development Board August, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	6	6	6	6									6
	9	9	9	9	9	9	9	9	9	9	9		9
	6	6	6	6	6	6	6	6	6	6	6	The website could be more user friendly.	6
	1	1	1	1	1	1	1	1	1	5	1	I think they could be more helpful. I felt helpless. I'm a veteran, I should have been treated better. I will never go back.	1.36
	8	10	10	10	9	10	10	10	9	10	8		9.45
	10	10	10	10	10	10	10	10	10	10	10	It was wonderful! The instructor was wonderful in Inverness, FL. Way impresssive, you guys do a fantastic job!	10
	5	6	6	6	8	8	7	7	6	6	7		6.55
	7	7	7	7	7	7	7	7	9	9	9		7.55
	8	8	8	7	2	6	7	6	6	6	5	The ability to contact a human being when there is an issue or problem. There is no capability, you never do get to talk to a human being. When you have a problem and need to talk someone and can't it's very frustrating.	6.27
	10	10	10	10	10	10	10	10	10	10	10		10

	8	10	9										9
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10										10
	5	4	4									There seems to be a lack of organization there. When you come in and inquire about a job posting on their website, they often don't know waht your talking about.	4.33
	10	10	10	10	8	10	10	7	10	10	10		9.55
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	7	7	7										7
	1	1	1	1	1	1	1	1	1	1	1	They should use email. It a wonderful thing to contact and follow-up with someone.	1
	7	7	7	10	8	8	8	6	8	9	9	It is frustrating for someone who is not computer literate. I would like to have more information on retraining. I took a job at McDonalds and I haven't done that since I was 16 years old. I need more information on retraining and the options out there.	7.91
	10	9	9	10	10	10	10	10	10	10	10		9.82
	8	4	6	1	1	1	1	1	1	10	9		3.91

	10	10	10										10	
	5	5	5	5	5	5	5	5	5	5	10	5	Having to go elsewhere for unemployment was an inconvenience.	5.45
	10	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	9		10	10	10		10	10	10			9.89
	8	8	8	8	8	8	8	8	8	8	8	8		8
	9	9	10	9	9	9	9	9	9	9	9	9	I like how they improved their center.	9.09
	10	10	10											10
	8	7	7	10	9	10	10	6	10	10	10			8.82
	8	9	5	2	9	9	9	1	2	9	9		I did not know that Workforce provided the services.	6.55
Average	7.87	7.84	7.74	7.42	7.5	7.83	7.83	6.96	7.5	8.63	8.13			7.76
Survey Count :31														

**Region Wide Applicant Responses (Both Services)
Citrus Levy Marion Regional Workforce Development Board August, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	6	6	6	6									6
	9	9	9	9	9	9	9	9	9	9	9		9
	6	6	6	6	6	6	6	6	6	6	6	The website could be more user friendly.	6
	5	6	6	6	8	8	7	7	6	6	7		6.55
	8	8	8	7	2	6	7	6	6	6	5	The ability to contact a human being when there is an issue or problem. There is no capability, you never do get to talk to a human being. When you have a problem and need to talk someone and can't it's very frustrating.	6.27
	8	10	9										9
	10	10	10	10	10	10	10	10	10	10	10		10
	7	7	7										7
	10	9	9	10	10	10	10	10	10	10	10		9.82
	8	8	8	8	8	8	8	8	8	8	8		8
Average	7.7	7.9	7.8	7.75	7.57	8.14	8.14	8	7.86	7.86	7.86		7.86
Survey Count :10													