

**Region Wide Employer Responses
Citrus Levy Marion Regional Workforce Development Board October, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Average
Survey Count :0											

**Region Wide Participant Responses
Citrus Levy Marion Regional Workforce Development Board October, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	9	9	9	9	9	9	9	9	9	9	9	It may not be Workforce's fault but the job listings aren't always updated. It can be frustrating to apply for jobs that are already filled. The staff was courteous and patient with me. They provided good services to me.	9
	9	8	8	8	8	9	9		10	10	10		8.9
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	9	10	10		10				9.88
	10	10	10	10	10	10	10	10	10	10	10		10
	10	8	8	8	10	9	10	10	10	10	10	The staff could do a better job of explaining the services that Workforce offers. The person at the front desk should be more knowledgeable in order to answer questions for people using the services for the first time. Otherwise, I thought they were wonderful and I would recommend them to everybody.	9.36

	10	10	10	10	10	10	10	10	10	10	10		10
	6	6	6	6	6	6	6	6	6	6	6		6
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	9	10	10	10	10	9	10	10	10	Workforce did an excellent job. I was very pleased with the benefits the services offer.	9.82
	10	10	10	10	10	10	10	10	10	10	10	I think Workforce is a great organization.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10	Workforce was very outgoing and respectful. I was very satisfied with the services I received.	10
	10	9	9	9	10	9	9	10	10	10	9	Thanks to Workforce I'm now working my dream job.	9.45
	10	10	10	10	10	10	10	10	10	10	10	Workforce was excellent.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	9	10	10	10	10	10	10		9.91
	10	10	10	10	10	10	10	9	10	10	10		9.91
	8	5	7	10	10	10	10	8	10	10	10		8.91
	9	8	8	8	8	8	8	8	8	8	8		8.09
Average	9.61	9.26	9.3	9.48	9.52	9.57	9.61	9.48	9.7	9.68	9.64		9.53
Survey Count :23													

**Region Wide Applicant Responses
Citrus Levy Marion Regional Workforce Development Board October, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	9	9	9	9						10		"I wish they could have better job descriptions."	9.2
	8	8	8										8
	8	8	6	8	8	8	8	8	8	8	8		7.82
	7	8	8	7	7	8	7	8	8	9	8		7.73
	10	10	10	8	9	8	10	10	10	10	10		9.55
	10	10	10	10	10	10	10	10	10	10	10		10
	7	9	8	8	10	9	9	8	10	10	10		8.91
	10	10	10										10
	1	1	1										1
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	7	8	8	8	8	8	8	8		7.91
	9	9	9	10	9	9	9	6	8	9	9		8.73
	10	10	10	10	10	10	10	10	10	10	10		10
	2	5	2	4	4	4	2	2	8	8	5		4.18
	4	4	4	4	4	4	4	4	4	4	4		4
	10	10	10	10	10	10	10	10	10	10	10		10
	7	7	8										7.33
	3	2	3	3	5	4	4	1	5	3	2		3.18
	10	10	10	10	10	10	10	10	10	10	10		10
	3	4	4	5	5	5	5	5	5	5	5	The staff at the workforce caused a problem in which all of my qualifications were rendered null.	4.64
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	8	6	6	6	6	8	8	5	9	9	6		7
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	6	10	10	10		9.64
	8	8	8	8	8	8	8	8	8	8	8		8
	9	8	8	9	8	8	8	10	10	9	8		8.64
	8	8	8	8	8	8	8	8	8	8	8		8
	10	7	6	7	7	6	6	5	8	9	7		7.09

	10	7	9		10	9	9		10				9.14
	8	10	10	10	10	10	10	8	10	10	10		9.64
	10	10	10						10	10	10		10
	10	8	9	10	10	10	10	10	10	10	10		9.73
	9	8	8	9	9	10	10	6	8	10	9		8.73
	5	5	5	5	5	5	5	5	5	5	5		5
	10	10	10										10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10						10	10		I did not use the services much.	10
	10	10	10	1	10	10	10	10	10	10	10		9.18
	10	8	8	10	10	10	10	10	10	10	10		9.64
Average	8.28	8.13	8.07	8	8.44	8.41	8.38	7.77	8.82	8.88	8.44		8.32
Survey Count :40													

**Region Wide Applicant Responses (Both Services)
Citrus Levy Marion Regional Workforce Development Board October, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	7	8	8	7	7	8	7	8	8	9	8		7.73
	10	10	10	10	10	10	10	10	10	10	10		10
	2	5	2	4	4	4	2	2	8	8	5		4.18
	10	10	10	10	10	10	10	10	10	10	10		10
	3	2	3	3	5	4	4	1	5	3	2		3.18
	10	10	10	10	10	10	10	6	10	10	10		9.64
	8	8	8	8	8	8	8	8	8	8	8		8
	9	8	8	9	8	8	8	10	10	9	8		8.64
	8	8	8	8	8	8	8	8	8	8	8		8
	8	10	10	10	10	10	10	8	10	10	10		9.64
	5	5	5	5	5	5	5	5	5	5	5		5
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10						10	10		I did not use the services much.	10
Average	7.69	8	7.85	7.83	7.92	7.92	7.67	7.17	8.62	8.46	7.83		7.91
Survey Count :13													