

**Region Wide Participant Responses
Citrus Levy Marion Regional Workforce Development Board April, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	9	10	10	10	9	9		10	10	10		9.7
	10	10	10	9	9	10	10		10	10	10		9.8
	10	10	10	10	10	10	10	10	10	10	10	Wonderful, wonderful, wonderful	10
	7	7	4	2	5	2	5	2	2	8	3		4.27
	10	10	10	10	8	8	10	5	10	10	10	I would like to see them start the professional round tables again. They were really great.	9.18
	8	8	8	10	10								8.8
	7	6	6	7	7	7	7	9					7
	8	8	5	5	8	6	8	2	8	10	10		7.09
	10	8	8	10	10	5	8	10	10	10	10	I really appreciate Workforce for the services they provide. They helped me in area I had not clue they could provide services in. They provided services that allow me to better myself and boost my confidence in a bad time in my life. I appreciate the rapport I have with my	9

												counselor. I feel that I can count on her and call on her at any time.	
	10	10	10	10	10	10	10	10	10	10	10	Mary Wilkerson, my counselor, was incredible. I was impressed with the services she provided. I wrote her supervisor to let her know how helpful she was. She is to be commended.	10
	9	10	9	10	10	10	10	10	10	10	10	I just wanted to say that my case manager was excellent. He went the extra mile to help me out.	9.82
	10	10	10	9	9	9	8	10	9	10	10	Keep up the good work.	9.45
	10	10	10	10	10	10	10	10	10	10	10	Everyone keep up the good work.	10
	8	9	8	6	7	9	10	8	8	9	8		8.18
	10	10	10	10	10	10	10	10	10	10	10	I really appreciate everything that was done for me	10
	10	10	8	10	8	10	8	5	5	8	8		8.18
												it really helps people	

	10	10	10	10	10	10	10	10	10	10	10	10	out so please keep the schooling going.	10
	10	10	10	8						10	10			9.67
	10	5	5	5	5	5	7	7	5	7	5		If they have a job for a person, they need to make sure the person gets the job. They should also call the company and persuade them to hire the individual.	6
	10	10	10	10	10	10	10	10	10	10	10			10
	10	10	9	10	10	10	10	10	10	10	10		I was very pleased. They were very helpful	9.91
	8	8	8	8	9	8	8	8	8	9	8			8.18
	9	8	8	6	5	7	8	9	10	10	9			8.09
	10	10	10	10	10	10	10		10	10	10			10
	9	9	9	10	10	10	10	6	6	9	9			8.82
	10	10	10	10	10	10	10	10	10	10	10		They should let more people know about the different classes they have for the unemployed but other than that everything was great.	10
	9	10	8	8	8	7	8	5	8	8	8			7.91
	5	5	5	5	5	5	5	5	5	10	5			5.45
	10	10	10	10	10	10	10	10	10	10	10			10
	10	10	10	10	10	10	10	10	10	10	10			10
	9	8	8	9	7	8	8	9	7	10	10			8.45
Average	9.23	8.97	8.58	8.61	8.67	8.45	8.86	8.08	8.61	9.59	9.07			8.81
Survey Count :31														

**Region Wide Applicant Responses
Citrus Levy Marion Regional Workforce Development Board April, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	3	3	3	3	3	3	3	3	3	3	3		3
	9	9	9	10	10	9	10	8	8	10	10	I've lived in a lot of states and this service is absolutely fantastic. If I ever needed it again, I would definitely go back.	9.27
	10	10	10	10	10	10	10	10	10	10	10	There are some wonderful people working there.	10
	8	9	8										8.33
	10	10	10	10	10	10	10	10	10	10	10	They are very understanding of what it means to be unemployed.	10
	8	9	9	9	10	10	10	5	10	10	10		9.09
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10			10
	9	9	9	9	9	9	9	9	9	9	9		9
	10	10	10	10	10	10	10	10	10	10	10		10
	10	9	9	9	10	10	10	10	10	10	10		9.73
	10	10	10	10	10	8	8	8	6	10	9		9
	10	5	8	10	10	10	8	5	10	10	10		8.73
	10	10	9	9	9	10	10	7	9	10	10		9.36
	6	4	1										3.67
	9	9	9	9	9	9	9	9	9	9	9	I had a great experience especially with the help of Ernestine Johnson. She was excellent with returning phone calls and contacting me for a heads up on jobs. I think they are awesome.	9

	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	9	9	9	10	9	9	10	9	10	10	10		9.45
	10	10	8										9.33
	9	9	7	10	10	10	9	8	9	9	9		9
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	9	9	9	9	9	9	9	9	9	9	9	They were very helpful.	9
	10	10	10	10	10	10	10	10	10	10	10	They helped me out a lot.	10
	10	10	10	10	10	10	10	6	10	10	10		9.64
	8	9	8	10	10	10	9	10	10	10	10		9.45
	10	10	10	10	10	10	10	10	10	10	10		10
	10	7	8	6									7.75
	5	4	4	5	5	5	7	7	7	9	9		6.09
	7	5	7									Have better job placement programs.	6.33
	10	9	10	10	10	10	10	10	10	10	10		9.91
	1	1	1	1	1	1	1	1	1	1	1	You all can get real jobs that will help people find jobs.	1
	9	6	6	10	10	10	10	4	10	10	10	I would like to thank Ernestein Johnson for her updates and encouragement.	8.64
	9	9	9	9	9	9	9	9	9	9	9		9
	7	4	6	7	5	5	5	4	7	9	7		6
	8	5	5	7	7	7	7	7	8	8	8		7
Average	8.76	8.21	8.18	8.88	8.94	8.88	8.88	8.12	8.91	9.24	9.13		8.72
Survey Count :38													

**Region Wide Applicant Responses (Both Services)
Citrus Levy Marion Regional Workforce Development Board April, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	10	10	10	10	10	10	10	10	They are very understanding of what it means to be unemployed.	10
	10	10	9	9	9	10	10	7	9	10	10		9.36
	6	4	1										3.67
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	7	8	6									7.75
	5	4	4	5	5	5	7	7	7	9	9		6.09
Average	8.71	7.86	7.43	8.33	8.8	9	9.4	8.8	9.2	9.8	9.8		8.74
Survey Count :7													