

**Region Wide Participant Responses
Citrus Levy Marion Regional Workforce Development Board January, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	9	9	9	10	10	10	10	8	10	10	10		9.55
	9	9	9	9	9	9	9	9	9	9	9		9
	10	10	10	8	10	10	10	8	8	10	10	very effective when I first went there because the economy was not as bad as it is now. They provided me with training and other services.	9.45
	10	10	10	8	8	8	8	10	8	10	9		9
	10	10	10	10	10	10	10		10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	10	10	9	10		10	10	10	Workforce was very helpful and they followed through. They followed up to make sure that I was satisfied with their services. I was very happy with Workforce. I would recommend them to everybody.	9.3
	8	8	8	8	8	8	8	8					8
	10	10	10	10	10	10	10	10	10	10	10	Debra Roberts was an excellent counselor!	10
	10	10	10	9	9	10	10	10	10	10	10	They were very helpful. They helped me get a job.	9.82
												Carol	

	10	10	10	10	10	10	10	10	10	10	10	Davidyock was of great assistance!	10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10										10
	10	10	10	10	10	10	10	10	10	10	10	They are very helpful. I was very satisfied.	10
	7	7	7	8	8	8	8	5	10	10	9		7.91
	8	6	6	9	9	7	7	4	4	10	8	They should have skill aptitude tests in order to accurately match prospective employees with valid opportunities.	7.09
	10	10	10	10	10	9	10	10	10	10	10		9.91
	10	10	10	10	10	10	10	10	10	10	10	Workforce was very helpful and resourceful. The class that I had taken was excellent.	10
Average	9.39	9.28	9.28	9.35	9.47	9.29	9.41	8.8	9.31	9.94	9.69		9.39
Survey Count :18													

**Region Wide Applicant Responses
Citrus Levy Marion Regional Workforce Development Board January, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	8	9	9	9	5	8	9	9	Great experience.	8.18
	10	7	9	10	10	9	9	8	10	10	10		9.27
	6	6	6	6	6	6	6	6	6	6	6		6
	10	10	10										10
	2	2	2										2
	10	10	10	8	8	9	10	6	10	10	8	Susan Roberts was very helpful	9
	8	10	8	7	7	10	10	7	10	10	10		8.82
	10	10	10										10
	7	8	10	1	8	8	8	3	10	10	10		7.55
	4	6	5	2	4	2	4	1	4	2	2		3.27
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	8	8	8	8	8	8	8	8		8
	10	10	10	10	10	10	10	10	10	10	10		10
	7	8	8	8	8	8	9	5	8	9	9	find more industrial jobs	7.91
	10	10	9	10	10	10	10	10	10	10	10		9.91
	5	5	5										5
	10	10	10	8	10	10	10	10	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10	more job leads.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	7	9	8	7	9	9	7	9	9	10	9		8.45
	8	8	8	8	8	8	8		5	7	8		7.6
	5	5	5										5
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10	helpful, exceptional staff.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	5	5	5										5
	10	10	10	10	10	10	10	10	10	10	10		10
	7	7	7	10	10	10	10	10	10	10	10		9.18
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	8	10	8	10	8	10	10	10	10	They were all very helpful and nice.	9.45

	10	8	8	8	8	8	8	9	9	9	9		8.55
	10	8	9	10	10	10	10	9	10	10	10	It seems that the only thing they offer is higher education	9.64
	10	10	10	10	10	10	10	10	10	10	10		10
	1	1	1	1	1	1	1	1	1	1	1	You are the first person who has called me to follow up.	1
	10	10	10	10	10	10	10	10	10	10	10		10
	5	1	1	2	2	2	1		1	7	3		2.5
	10	10	10	10	10	10	10	10	8	10	9		9.73
	10	10	10	10	10	10	10	10	10	10	10	professionalism	10
	10	10	10	10	10	10	10	10	10	10	10		10
	7	7	7	8	8	8	8	7	8	8	8		7.64
	10	10	10	10	10	10	10	10	10	10	10	The services were efficient and the help was extremely friendly.	10
	10	10	6	10	10	10	10		10	10	10	Ernestine Johnson was a great help to me, i highly recommend her and the offices services. I was very satisfied.	9.6
Average	8.44	8.38	8.24	8.46	8.77	8.85	8.82	8.44	8.85	9.13	8.95		8.66
Survey Count :45													

**Region Wide Applicant Responses (Both Services)
Citrus Levy Marion Regional Workforce Development Board January, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	7	9	10	10	9	9	8	10	10	10		9.27
	6	6	6	6	6	6	6	6	6	6	6		6
	2	2	2										2
	10	10	10										10
	10	10	10	10	10	10	10	10	10	10	10		10
	5	5	5										5
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
Average	8.11	7.78	8	9.33	9.33	9.17	9.17	9	9.33	9.33	9.33		8.79
Survey Count :9													