

**Region Wide Participant Responses
Citrus Levy Marion Regional Workforce Development Board March, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	8	10	10	10	10	10	10	10	10	10	10		9.82
	9	9	9	8	10	9	8	10	8	10	10		9.09
	8	9	7	10	10	10	10	8	10	10	10		9.27
	10	10	10	8	10	10	10	10	10	10	10	Carol was very very efficient.	9.82
	10	10	10	10	10								10
	8	8	8	7	8	8	9	6	7	9	9		7.91
	10	8	10	10	10	10	10	10	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10	They treated me very well.	10
	4	9	4	8	8	4	7	1	9	10	10		6.73
	10	10	10	10	10	10	10	10	10	10	10	Workforce should do a better job of notifying people of jobs that are available for people who compatible skills. I really appreciate the services I received.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	7	8	8	8	8	5	8	8		7.64
	10	10	10	6	9	8	10	5	10	10	10		8.91
	10	10	10	10	10	10	10	10	10	10	10	Advertise their services better.	10
	3	1	1	1	1	1	4	1	1	1	2		1.55
	5	5	3	6	5	5	5	1	3	7	5	They need to raise the amount of unemployment compensation that you can receive.	4.55
	10	9	10	7	8	8	8	7	10	10	9		8.73
	10	10	6	10	10	10	9	8	8	10	10	Angela Jewel was awesome.	9.18
	9	9	9	7	10	10	10	6	8	10	9	Michelle was really helpful.	8.82
	4	4	5	2	2	2	6	2	4	8	3		3.82
	10	10	10	10	10	10	10	10	10	10	10		10

	10	10	10	10	10	10	10	10	10	10	10	10	Awsome program ! Everything worked out great for me.	10
	10	10	10	10	10	10	10	10	10	10	10	10	The staff was very helpful. They helped me with resume and they helped me look for job. Their help took a lot or the stress out of looking for a job.	10
	10	10	10	10	10	10	10	10	10	10	10	10	It was more than I expected and they all showed concern for my situation. I ended up passing and I'm thankful for their help.	10
	8	7	7	8	7	8	7	8	6	8	9			7.55
	10	10	10	10	10	10	10	10	10	10	10	10	The workers there were nice and friendly and quick to respond back to me.	10
	5	6	6	5	5	5	5	3	5	7	6			5.27
Average	8.48	8.59	8.26	8.15	8.56	8.31	8.69	7.46	8.23	9.15	8.85			8.46
Survey Count :27														

**Region Wide Applicant Responses
Citrus Levy Marion Regional Workforce Development Board March, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	5	5	5	5	5	5	5	5	5	5	5		5
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	9	8	8	8		8	8	8		8.7
	1	1	1	1	1	1	1	1	1	1	1	I am very disatisfied. Nobody has contacted me or provided me with services that is trying to help me get a job. All they have me doing is going on the computer and even that not helped much and i feel like the whole process is a waste of time.	1
	9	6	10	10	10	10	10	10	6	10	10		9.18
	8	8	10	9	10	10	10	10	8	10	10		9.36
	10	10	10	10	10	9	9	8	8	9	8		9.18
	1	2	2	2	3	3	4	1	2	6	5	They need to sit down and provide better one on one services.	2.82
	5	5	5										5
	8	8	8	8	7	7	8	7	7	8	7		7.55
	8	10	10										9.33

	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	2	2	2	8	7	5	5	1	1	10	10	When I was on the computer and it had a button to click for help I did and no one came to assist me. That happened multiple times I went.	4.82
	10	10	10	10	10	10	10	10	10	10	10		10
	6	5	5										5.33
	8	8	8	7	9	7	8	3	7	10	9		7.64
	3	3	3	2	3	3	2	3	2	3	2		2.64
	7	7	7	7	7	8	8	8	7	10	7		7.55
	9	8	8	10	8	9	10	10	10	10	10		9.27
	5	5	4	5	5	5	5	5	5	5	5		4.91
	8	10	9	9	10	10	10	8	10	10	10	I think they do a very good job.	9.45
	9	8	6	7	7	7	8	7	7	7	7		7.27
	9	9	9	9	8	8	8	8	9	9	9		8.64
	7	8	8	8	10	8	7	9	7	10	7		8.09
	8	8	8	9	10	10	10	10	10	10	10		9.36
	10	5	5	10	10	10	10	10	10	10	10		9.09
	10	10	10	8	10	9	10	3	8	10			8.8
	10	10	10	10	10	10	10	10	10	10	10	They have been very helpful.	10
	10	10	10	10	10	10	10	10	10	10	10	I understand that they have a lot of people calling in to workforce but they	10

												could get a couple more people to answer the phones.	
	10	10	10	10	10	10	10	10	10	10	10		10
	6	6	6	5	5	6	6	2	6	9	6	Make it easier for people without computers.	5.73
	8	9	9	8	8	4	10	5	8	9	7	The only bad part is it is hard to reach someone to speak to. You have to sit on the phone for a while before you talk to someone.	7.73
	8	4	6	4	5	7			8	7	8	The website could be more accurate and it seems they have a lot of jobs in the medical field.	6.33
	8	7	7	10	10	10	10	8	7	10	10		8.82
	10	10	10										10
	8	8	8	9	8	9	9	8	8	9	9		8.45
Average	7.79	7.56	7.67	7.97	8.11	7.94	8.26	7.27	7.57	8.71	8.24		7.91
Survey Count :39													

**Region Wide Applicant Responses (Both Services)
Citrus Levy Marion Regional Workforce Development Board March, 2010**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	10	10	10	10	10	10	10	10	10	10
	8	8	10	9	10	10	10	10	8	10	10		9.36
	5	5	5										5
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	7	9	7	8	3	7	10	9		7.64
	7	7	7	7	7	8	8	8	7	10	7		7.55
	10	5	5	10	10	10	10	10	10	10	10		9.09
	10	10	10	10	10	10	10	10	10	10	10		10
	8	7	7	10	10	10	10	8	7	10	10		8.82
Average	8.44	7.78	8	9.13	9.5	9.38	9.5	8.63	8.63	10	9.5		8.92
Survey Count :9													