

**Region Wide Employer Responses  
Citrus Levy Marion Regional Workforce Development Board April, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Average
	5	5	3	4	5	2	4	4	5		4.11
	10	10	10	10	10	10	10	10	10		10
	10	10	10								10
	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10		10
	9	9	7	10	9	8	10	10	10	They should verify that the applicants are not telling them lies. The workers say they are cerifited but are not	9.11
	10	10	10	10	10	8	10	10	10		9.78
	10	10	10	10	10	10	10	10	10	They provided us with perfect services.	10
	7	8	6								7
	10	5	5	10	10	1	10	5	10	Workforce did a good job. The applicants called but they never showed up for an interview.	7.33
	8	8	8	8	8	8	8	8	8		8
	10	10	10	10	10	10	10	10	10	Workforce was very helpful. I was able to hire a good crew and I'm really happy	10

										with the services.	
<b>Average</b>	<b>9.08</b>	<b>8.75</b>	<b>8.25</b>	<b>9.2</b>	<b>9.2</b>	<b>7.7</b>	<b>9.2</b>	<b>8.7</b>	<b>9.3</b>		<b>8.81</b>
<b>Survey Count :12</b>											

**Region Wide Participant Responses**  
**Citrus Levy Marion Regional Workforce Development Board April, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	10	10	10	10	10	10	10	10	They did a great job.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	8	8	8	8	8	8	8	8	8	8	8	Everything went well. They sent me to a class and everything worked out well. I want to add that Valarie Hancock was great. She was very helpful.	8
	9	9	5	9	9	6	9	9	6	9	9		8.09
	10	8	8	9	9	8	9		9	9	8		8.7
	9	10	8	8	9	9	9	10	10	10	10		9.27
	8	8	8	8	8	8	8	8	8	10	10	I would like more individual attention. The retooling and refueling workshop was excellent. Jerry Flanders and Debra Roberts were very helpfull.	8.36
	10	10	10	9	10	10	10	10	10	10	10	I was very surprise with everything and it surpassed my expectations.	9.91

	10	10	10										10
	10	10	9	10	9	10	10		10	10	10		9.8
	8	8	9	10	9	9	10	9	9	10	10	The people are so nice there. I think there is an age problem in the market. I dealt with Dale Roberts and others over there and they are just terrific.	9.18
	10	10	10	10	10	10	10	9	10	10	10		9.91
	3	5	3										3.67
	10	10	10	10	10	10	10	5	10	10	10		9.55
<b>Average</b>	<b>9</b>	<b>9.07</b>	<b>8.53</b>	<b>9.31</b>	<b>9.31</b>	<b>9.08</b>	<b>9.46</b>	<b>8.91</b>	<b>9.23</b>	<b>9.69</b>	<b>9.62</b>		<b>9.19</b>
<b>Survey Count :15</b>													

**Region Wide Applicant Responses  
Citrus Levy Marion Regional Workforce Development Board April, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	8	7	8						8	8			7.8
	10	10	10	10	10	10	10	10	10	10	10	The staff at the Inverness office is a great asset because of their knowledge and their experience.	10
	6	5	5	6	8	8	8	5	9	10	8	Ther ain't nothing out there for work.	7.09
	9	7	7	9	9	9	9	5	7	9	9		8.09
	8	8	7									One of the counselors told me about a program and could not effectively explain what the program was and could not get the full benefits.	7.67
	6	6	6	8	8	8	10	5	8	10	8	I do believe they are doing their jobs. Workforce should have more contacts in the employers in the community. I appreciate what they	7.55

												are doing and I'm impressed with the services I've received.	
	10	10	10	10	10	10	10		10	10	10	Considering I did not know what to expect when I began using the services, they made the services very convenient especially the online services.	10
	7	9	8	9	9	9	9	10	10	10	9		9
	10	10	10	10	10	10	10	10	10	10	8		9.82
	5	6	6	8	8	8	8	8	8	8	10		7.55
	7	5	5	2	8	6	8	4	8	9	3	Be aware of your own listings. Need to advertise for classes earlier.	5.91
	9	7	7	8	8	8	8	6	8	9	9	Job listing are not up to date.	7.91
	8	8	8	8	8	8	8	8	8	8	8		8
	6	6	7			5	5		8	8	9		6.75
	9	7	7	6	7	7	9	9	9	9	8		7.91
	10	10	8										9.33
	7	6	5	4	8	8	8	7	9	9	7		7.09
	10	8	10	10	10	10	10	10	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10		10
	10	9	9	10	9	10	9	9	9	10	10		9.45
	9	9	9	10	10	10	9	9	9	10	10		9.45
	8	8	8	8	8	8	8	8	8	8	8		8
	10	8	9	7	10	10	10	10	10	10	10		9.45
												If Workforce	



<b>Average</b>	<b>8.13</b>	<b>7.54</b>	<b>7.58</b>	<b>7.8</b>	<b>8.7</b>	<b>8.48</b>	<b>8.71</b>	<b>7.94</b>	<b>8.86</b>	<b>9.32</b>	<b>8.76</b>		<b>8.34</b>
<b>Survey Count :24</b>													

**Region Wide Applicant Responses (Both Services)  
Citrus Levy Marion Regional Workforce Development Board April, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	8	8	7									One of the counselors told me about a program and could not effectively explain what the program was and could not get the full benefits.	7.67
	7	9	8	9	9	9	9	10	10	10	9		9
	5	6	6	8	8	8	8	8	8	8	10		7.55
	8	8	8	8	8	8	8	8	8	8	8		8
	10	10	8										9.33
<b>Average</b>	<b>7.6</b>	<b>8.2</b>	<b>7.4</b>	<b>8.33</b>	<b>8.33</b>	<b>8.33</b>	<b>8.33</b>	<b>8.67</b>	<b>8.67</b>	<b>8.67</b>	<b>9</b>		<b>8.23</b>
<b>Survey Count :5</b>													