

**Region Wide Employer Responses
Citrus Levy Marion Regional Workforce Development Board February, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Average
	9	9	9	9	9	7	8	8	10		8.67
	6	4	5	9	4	9	9		5		6.38
	10	10	9	10	10	6	9	9	10		9.22
	8	7	7	8	8	6	8	6	8		7.33
	8	9	9	10	9	9	9	10	10		9.22
	9	10	9	9	9	7	10	10	10		9.22
	9	9	8	9	9	9	9	9	9		8.89
	5	5	5	7	5	4	4	4	5		4.89
	8	8	8	10	9	5	8	6	9		7.89
	10	10	10	10	10	9	10	10	10		9.89
	10	10	9	10	10	9	10	10	10	Career center is a very professional staff. They always provide appropriate services for the amount of funding they receive.	9.78
	10	10	10	10	10	10	10	10	10	Keep up the great work.	10
	6	6	6	6	6	5	6	6	6		5.89
	9	9	9	9	9	9	9	9	10		9.11
	9	10	10	10	10	8	9	9	9		9.33
	10	8	9	10	10	10	10	8	10		9.44
	8	8	8	9	8	8	8	5	9		7.89
	10	9	9	10	10	8	10	10	10		9.56
	9	9	9	10	10	3	9	3	10		8
	10	10	10								10
Average	8.65	8.5	8.4	9.21	8.68	7.42	8.68	7.89	8.95		8.49
Survey Count :20											

**Region Wide Participant Responses
Citrus Levy Marion Regional Workforce Development Board February, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	10	10	10	10	10	10	10	10	They were great. They helped me in anyway that they could. I would recommend the office to anybody.	10
	10	10	10										10
	8	8	8	7	9	7	9	7	9	10	10		8.36
	9	9	9	9			9		9	9	9		9
	8	8	8	5	5	5	6	7				They do their best and helped me get a job.	6.5
	10	10	8	10	10	10	10	10	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10	I dealt with the Ocala branch of Workforce. Carol Daviecock was very quick and prompt in helping me when I had any problems.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	8	8	10	10	10	10	10	10		9.64
	10	9	9		9	9	9		9	9	9		9.11
	6	1	1	1	1	1	10		1	10	10		4.2
	10	10	10	9	10	10	10		10	10	10		9.9
	10	10	8	10	10	10	10		10	10	10	They were just great. I really do appreciate their help.	9.8

												They really helped me financially.	
	10	10	10	10	10	10	10	10	10	10	10	They were great.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	9	10	10	9		10	10	10		9.8
	8	7	7	8	10	8	8		5	10	10		8.1
	7	7	8	8	8	8	8	7	8	8	8	Everthing was just fine.	7.73
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10	I hope they continue to do what they are doing to help people out. A lot of us, in my nursing classes, were helped. I thank God that there are people like them that are willing to help others	10
	7	7	8	8	8	8	8	10	10	10	10		8.55
	10	10	10	8	8	8	10		10	10	10		9.4
	10	10	10	10	10	10	10	10	10	10	10		10
Average	9.29	9	8.92	8.64	8.91	8.82	9.39	9.4	9.14	9.82	9.82		9.19
Survey Count :24													

**Region Wide Applicant Responses
Citrus Levy Marion Regional Workforce Development Board February, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Avera
	8	8	9	10	10	10	10	9	10	10	10		9.45
	8	9	8	9	9	9	9	5	9	10	9		8.55
	10	10	10	10	10	10	10	10	10	10	10	I got a job within a week and cancelled all of the services. I didn't really need to use them but they we're very nice and helpful.	10
	1	1	1	1	1	1	10	1	1	10		I used the online services and requested information, but never received a response.	2.8
	10	10	10	10	10	10	10	10	10	10	10		10
	10	5	8	10	10	10	10	10	10	10	10	I wish they had more new training options.	9.36
	8	10	8	10	10	10	10	8	10				9.33
	9	8	8	8	9	9	9	5	10	10	10		8.64
	7	4	4	4	6	5	9	1	2	3	9	They are not very good about letting online users know about job fairs. They need to get back in touch with people who apply for jobs online too. They are supposed to respond back within 72 hours, but that has never happened and they have	4.91

												never responded back.	
	8	8	8	8	8	8	8	8	8	9	9	All my answers to the survey questions are based on having access to a computer. In other words, all the information I received during my initial visit to the service center and having access to a computer. The information was valuable.	8.18
	10	10	10	10	10	10	10	10	10	10	10	Keep up the good work!	10
	5	5	5	5	5	5	5	5	5	5	5		5
	10	10	10	10	10	10	10	10	10	10	10	Unemployment either needs to expand their man power or do something so that you are not on hold for hours, other than that everything is great.	10
	8	8	8	8	9	8	9	8	8	10	9		8.45
	10	10	10	9	9	9	9	7					9.13
	10	10	10	10	10	10	10		10	10	10		10
	8	8	8	8	8	8	8	7	9	9	9	For me the services were not very valuable because I could have done the same thing at home. But the program is good for many	8.18

												of the people that were there. However, the facilities were excellent!	
	8	8	5	8	8	9	7	6	7	10	10	They need to double check the employers and making sure that they are not just taking applications.	7.82
	9	9	8	10	10	9	9	8	10	10	10		9.27
	5	8	5	5	8	8	8	5	8	8	8		6.91
	10	10	10	10	10	10	10	10	10	10	10	The center was very helpful and I am very appreciative.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	7	8	7	9	9	9	8	7	7	10	10		8.27
	7	7	8	10	10	7	10	1	7	10	10		7.91
												Today, when I went out there, I clicked to get into the website to file my claims for these 2 weeks, they have a certificate issue, so I couldn't use that computer, so I had to go to the other one.	
	5	9	7	9	8	7	8	7	9	9	8		7.82
	5	8	5	9	9	5	8	5	8	9	9		7.27
	7	8	8	9	10	10	10	8	8	8	10		8.73
	1	1	1	1	1	1	1	1	1	1	1	I was told I qualified for unemployment, I went through the process and in the end I was told I did not qualify so I went out and found my own	1

												job.	
	10	8	8										8.67
	10	9	9	8	9	9	9	8	9	9	9		8.91
	10	10	10	10	10	10	10	10	9	10	10		9.91
	8	8	8	8	9	9	10		10	10			8.89
	9	9	9	9	9	9	10	9	10	10	10	I think the center was very helpful and did a great job.	9.36
	10	8	9		8	8	10	8		10	10		9
	1	5	4	2	7	3	4	7	7	2	2	They said they have job interviews and the jobs didn't exist when he showed up for the interview.	4
	8	8	9	6	10	10	10	5	10	10	10		8.73
	8	8	8	9	10	9	10	7	7	10	10		8.73
Average	7.78	7.92	7.65	8.06	8.58	8.17	8.83	6.94	8.21	8.88	8.97		8.17
Survey Count :37													

**Region Wide Applicant Responses (Both Services)
Citrus Levy Marion Regional Workforce Development Board February, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Avera
	10	10	10	10	10	10	10	10	10	10	10	I got a job within a week and cancelled all of the services. I didn't really need to use them but they we're very nice and helpful.	10
	1	1	1	1	1	1	10	1	1	10		I used the online services and requested information, but never received a response.	2.8
	7	4	4	4	6	5	9	1	2	3	9	They are not very good about letting online users know about job fairs. They need to get back in touch with people who apply for jobs online too. They are supposed to respond back within 72 hours, but that has never happened and they have never responded back.	4.91
	10	10	10	10	10	10	10		10	10	10		10
	8	8	5	8	8	9	7	6	7	10	10	They need to double check the employers and making sure that they are not just	7.82

												taking applications.	
	5	8	5	5	8	8	8	5	8	8	8		6.91
	10	10	10	10	10	10	10	10	10	10	10	The center was very helpful and I am very appreciative.	10
	10	10	10	10	10	10	10	10	10	10	10		10
	7	8	7	9	9	9	8	7	7	10	10		8.27
	7	7	8	10	10	7	10	1	7	10	10		7.91
	1	1	1	1	1	1	1	1	1	1	1	I was told I qualified for unemployment, I went through the process and in the end I was told I did not qualify so I went out and found my own job.	1
	10	8	8										8.67
	9	9	9	9	9	9	10	9	10	10	10	I think the center was very helpful and did a great job.	9.36
	1	5	4	2	7	3	4	7	7	2	2	They said they have job interviews and the jobs didn't exist when he showed up for the interview.	4
Average	6.86	7.07	6.57	6.85	7.62	7.08	8.23	5.67	6.92	8	8.33		7.19
Survey Count :14													