

**Region Wide Employer Responses**  
**Citrus Levy Marion Regional Workforce Development Board January, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Average
<b>Survey Count :0</b>											

**Region Wide Participant Responses  
Citrus Levy Marion Regional Workforce Development Board January, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	10	10	10	10	10	10	10	10		10
	9	10	9	8	9	8	8	8	10	10	10		9
	10	10	10	10	10	10	10	10	10	10	10	The services need to be updated. I had to mail them my information, if I had been able to send it via e-mail the process would have been shorter and easier.	10
	10	8	8	7	8	8	10		8	10	10		8.7
	10	10	10	9	9	9	9		9	10	9		9.4
	10	10	10	10	10	10	10		10	10	10	Everything was great.	10
	10	10	8	8	8	9	9	10	10	10	10		9.27
<b>Average</b>	<b>9.86</b>	<b>9.71</b>	<b>9.29</b>	<b>8.86</b>	<b>9.14</b>	<b>9.14</b>	<b>9.43</b>	<b>9.5</b>	<b>9.57</b>	<b>10</b>	<b>9.86</b>		<b>9.49</b>
<b>Survey Count :7</b>													

**Region Wide Applicant Responses  
Citrus Levy Marion Regional Workforce Development Board January, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	9	10	10	10	10	10	10	10		9.91
	10	9	10	8	9	9	10	5	10	10	10		9.09
	8	8	8	9	10	10	10	5	9	10	10		8.82
	10	10	10	10	10	10	10	8	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10	Just keep doing what you are doing because everything has been great.	10
	10	10	10	10	10	10	10	10	10	10	10	The program was wonderful. The services were awesome. They were very helpful in assisting me with finishing school. This program is helpful and well as encouraging for single parents like me.	10
	8	9	9		10	10	10	10	10	10	10	They were great. I got a job.	9.6
	10	10	10		10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10	I think they did a great job. If my check was ever late I could go over there and they would find out what was going on. I tell you this is just a great office.	10
												I filled out an application for	

	5	5	5	7	8	6	7	7	5	8	6	Lockheed-Martin and it never got through, I had to fill out another application afterwards. The employees at the center would only tell you to go on-line and would rarely actually help me in person.	6.27
	9	9	9	9	10	10	10	9	10	10	10		9.55
	10	10	10	10	10	10	10	10	10	10	10		10
	8	10	8	9	10	10	10	5	10	10	7		8.82
	5	10	10	10	10	10	10	1	10	10	10	I am still unemployed but that is not their fault.	8.73
	9	9	9	9	9	9	10	10	10	10	10	The center has even gone out of their way to help get in to a program, they are very helpful.	9.45
	10	10	10	10	10	10	10	10	10	10	10		10
	4	4	4	2	2	2	5	2	4	8	8	The computer system was not user friendly. I find it very hard to get on my computer to find where I need to go to logon into the Workforce system to look for jobs. Workforce needs to get a website that lists all the	4.09

												open positions.	
	9	8	9	10	10	10	10		10	10	10		9.6
	7	7	7	5	9	9	9	10	10	10	8	They could just advertise jobs better and keep their listings more up to date.	8.27
	10	7	7	10	10	10	10	7	10	10	10		9.18
	9	9	10	10	10	10	9	9	9	10	10	I was very satisfied with the services.	9.55
	10	8	10	10	10	10	10	10	10	10	10		9.82
	9	9	9	10	10	10	10	9	10	10	10		9.64
	6	6	6	5	10	4	8	5	3	10	5	I think that the computer systems need to be updated.	6.18
	10	10	10	10	10	10	10	10	10	10	10		10
	10	8	9	8	10	10	10	9	10	10	10		9.45
	3	3	3	4	3	5	5	2	4	7	7	It's to difficult to get someone in person. You have to use the automated system when you call the office. The problem is that you get a messege that tell you there is a problem but instead of transferring you to a person, the system hangs up on you.	4.18
	1	1	4	1	1	1	1	1	4	10	10	I went in there to find a job and they did nothing for me, when I say nothing I mean nothing.	3.18
	10	10	10	10	10	10	10	10	10	10	10		10

	1	1	1	2	2	1	7	1	8	10	8	Workforce just needs to have more person to person contact.	3.82
	10	10	10	10	10	10	8	6	10	10	10		9.45
	8	6	8	6	8	8	8	7	8	10	10	When i visited the center, the employees were not too helpful, and I asked to ask and push to receive certain services.	7.91
	8	6	8	9	9	9	9	7	9	9	9		8.36
	10	10	10	8	9	9	9		8	10	10		9.3
	5	5	5	10	10	10	10	10	5	10	10	I just wanted more insight as to the reason why they denied my unemployment form.	8.18
	10	10	10	10	10	10	10		10	10	10		10
	9	9	9	9	9	9	9	9	10	10	9		9.18
<b>Average</b>	<b>8.14</b>	<b>8</b>	<b>8.3</b>	<b>8.26</b>	<b>8.86</b>	<b>8.68</b>	<b>9.03</b>	<b>7.47</b>	<b>8.81</b>	<b>9.78</b>	<b>9.38</b>		<b>8.62</b>
<b>Survey Count :37</b>													

**Region Wide Applicant Responses (Both Services)  
Citrus Levy Marion Regional Workforce Development Board January, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	9	10	8	9	9	10	5	10	10	10		9.09
	10	10	10	10	10	10	10	8	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10	The program was wonderful. The services were awesome. They were very helpful in assisting me with finishing school. This program is helpful and well as encouraging for single parents like me.	10
	8	9	9		10	10	10	10	10	10	10	They were great. I got a job.	9.6
	10	10	10		10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	10	10	10	10		10
	9	9	9	9	9	9	10	10	10	10	10	The center has even gone out of their way to help get in to a program, they are very helpful.	9.45
	7	7	7	5	9	9	9	10	10	10	8	They could just advertise jobs better and keep their listings	8.27

												more up to date.	
	9	9	10	10	10	10	9	9	9	10	10	I was very satisfied with the services.	9.55
	6	6	6	5	10	4	8	5	3	10	5	I think that the computer systems need to be updated.	6.18
	1	1	4	1	1	1	1	1	4	10	10	I went in there to find a job and they did nothing for me, when I say nothing I mean nothing.	3.18
	10	10	10	10	10	10	10	10	10	10	10		10
	8	6	8	6	8	8	8	7	8	10	10	When i visited the center, the employees were not too helpful, and I asked to ask and push to receive certain services.	7.91
	10	10	10	10	10	10	10		10	10	10		10
<b>Average</b>	<b>8.43</b>	<b>8.29</b>	<b>8.79</b>	<b>7.83</b>	<b>9</b>	<b>8.57</b>	<b>8.93</b>	<b>8.08</b>	<b>8.86</b>	<b>10</b>	<b>9.5</b>		<b>8.77</b>
<b>Survey Count :14</b>													