

**Region Wide Employer Responses
Citrus Levy Marion Regional Workforce Development Board March, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Average
	8	7	7	9	9	7	8	7	7	I would like for them to look at the job description and send applicants that are qualified.	7.67
	8	8	8	9	8	5	8	7	9		7.78
	6	6	6	6	6	6	6	6	6	I do not think that workforce works for us because the type of employees we are looking for are parttimes or retirees. Some one looking for full time employment would not work out here.	6
	10	10	10	8	9	8	10	8	10		9.22
	5	5	5	5	5	5	5	5	5	A young lady at the front desk of workforce told an ex employee, if you work for FDS then you do not need to apply for a job because there is a big job turn over.	5

	9	5	9							7.67
	9	9	9	10	10	9	9	9	10	9.33
	10	10	10	10	10	10	10	10	10	10
Average	8.13	7.5	8	8.14	8.14	7.14	8	7.43	8.14	7.85
Survey Count :8										

**Region Wide Participant Responses
Citrus Levy Marion Regional Workforce Development Board March, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	1	10	10	10		9.18
	10	10	10										10
	10	10	10	10	10	10	10	10	10	10	10		10
	10	9	9	9	8	9	8		9	9	10		9
	10	8	8	10	10	10	10	10	10	10	10	The computer classes need to be more thorough. It could have just been me though.	9.64
	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10		10	10	10	It was a great experience, I would recommend the center to anyone.	10
	10	10	8									Cut me off and I didn't have a paycheck for 3 weeks, so I am not happy about that. I thought I had a job, and I went to an interview, and they said they'd pay me, but I didn't get the job.	9.33
	10	9	9	10	10	10	10	10	10	10	10		9.82
	10	10	10	10	10	10	10	10	10	10	10		10
	6	6	4		8	5	8		7	9	6		6.56

**Region Wide Applicant Responses
Citrus Levy Marion Regional Workforce Development Board March, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Avera
	10	10	10	8	8	9	9	6	8	8	9		8.64
	9	10	9	10	10	10	10	10	10	10	10		9.82
	5	5	4	4	10	7	6	1	7	10	8		6.09
	9	8	9	10	8	8	8	9	8	9	8	They need to streamline their services so they can better direct people where they need to go. When I went into the office for the first time after working 12 years on a job I had no clue where to go and what to do. Although the people was very nice and helpful, they seemed to be disoriented. See if they had a system to know how to direct people base on the service needed the process of using the service would be better. That's nothing against the people who worked there. They are good and helpful.	8.55
	5	10	10	1	5	5	8	1	9	10	5	Find people jobs!!!	6.27
	8	8	8	8	8	8	8	8	8	8	8		8
	10	10	10	10	10	10	10	10	10	10	10		10

	10	10	10	10	10	10	10	10	10	10	10	10	They are really good. I enjoy working for them now.	10
	8	8	7	9	9	9	10	10	10	10	10	9		9
	10	10	10	8	10	10	10	10	10	10	10	10		9.82
	1	1	1	1		1	1		1	10	1			2
	10	10	10	10	10	10	10	10	10	10	10	10		10
	10	10	10	10	10	10	10	5	10	10	10	10		9.55
	5	5	5	1	5	1	5	1	7	7	5		I had to wait 3 month to take the class that you attend when you first become unemployed. They don't tell you about the services they provide nor do they tell you about sending you to school.	4.27
	9	10	10	10	10	10	10	10	10	10	10	10		9.91
	10	10	10	10	10	10	10	10	10	10	10	10		10
	9	8	8	8	8	9	9	7	8	10	10	10		8.55
	9	8	8	10	9	8	10	5	10	10	10	10	With the economy, Workforce is caught between a rock and a hard place. For the unemployment system the phone system and computer systems were down quit often.	8.82
	10	10	8	8	10	10	10	10	10	10	10	10		9.64
	10	10	10	10	10	10	10	10	10	10	10	10	I am very pleased with everything they have done for me	10
	10	10	10	10	10	10	10	10	10	10	10	10		10
													They should	

												not make it so difficult at the front desk when you walk into the office. You have to know the right question to ask to get help. They should do more than just give you a card to fill out and send you to a computer. They should be aware that some people don't know how to use the computer. They should do a better job of communicating with people. At least find out what services they people need and direct them in the direction need to go or give them the help people really need. After you get to the back area, the staff are very helpful. It's just difficult at the front desk. The staff should be more patient with people and ask the right questions so they can give people the help they need.
	8	4	5	2	2	7	7	5	10	4	5.4	
	8	10	9	10	10	10	10	10	10	10	9.73	

	10	10	10	10	10	10	10	10	10	10	10		10
	9	9	9	10	7	10	10						9.14
	5	5	5	5	5	5	5	5	5	5	5	They didn't do anything for me.	5
	8	8	7	10	8	7	10	8	8	10	10	I did not care for the Job Fairs because the employers are looking for people with specific qualifications. Also, the speakers they used spoke about long term education and careers which do not suit someone like me who needs to work and is too old to change careers.	8.55
	10	10	10	10	10	10	10	10	10	10	10	They are doing an excellent job.	10
	9	9	9	9	9	9	9	9	10	10	10		9.27
	2	2	2	2	2	8	8	2	5	9	8		4.55
Average	8.2	8.27	8.1	7.8	8.38	8.37	8.83	7.64	8.59	9.52	8.62		8.39
Survey Count :30													

**Region Wide Applicant Responses (Both Services)
Citrus Levy Marion Regional Workforce Development Board March, 2009**

	Q-01	Q-02	Q-03	Q-04	Q-05	Q-06	Q-07	Q-08	Q-09	Q-10	Q-11	Q-12	Average
	5	5	4	4	10	7	6	1	7	10	8		6.09
	5	10	10	1	5	5	8	1	9	10	5	Find people jobs!!!	6.27
	10	10	10	8	10	10	10	10	10	10	10		9.82
	9	8	8	8	8	9	9	7	8	10	10		8.55
	8	10	9	10	10	10	10	10	10	10	10		9.73
	5	5	5	5	5	5	5	5	5	5	5	They didn't do anything for me.	5
	9	9	9	9	9	9	9	9	10	10	10		9.27
Average	7.29	8.14	7.86	6.43	8.14	7.86	8.14	6.14	8.43	9.29	8.29		7.82
Survey Count :7													